

## Operational situation ECT

As a result of the Coronavirus, we have to deal with several developments which will have an effect on our productivity in the coming period.

We have been confronted with a significant increase in the number of colleagues who, as a precautionary measure, have to stay at home, following the RIVM's (Health Authority) guidelines and advice. This has resulted in a lower level of labour presence than normal. Furthermore, we are taking preventative measures to minimize contamination risks, for instance with regards to shift changes and transport of personnel on the terminal. This has its effect on our capacity. Finally, the workload over the course of a week varies significantly, causing us to face heavy peaks and lows. This creates both idle hours and shortages of personnel. It is challenging to deal with this situation under the present circumstances at this time.

We are doing our utmost to protect the health and safety of our employees and those of our customers and to ensure the operational continuity of our company at the same time. In these extraordinary times however, we are not always able to guarantee the requested schedules. We trust upon your understanding.

We hope to have informed you sufficiently.

Hutchison Ports ECT Rotterdam

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